## 19EDUCATION SERVICE CENTER REGION 19 ALLIED STATES COOPERATIVE <u>RFP AWARD SUMMARY</u>

RFP TITLE: RFP NUMBER: RFP OPENING DATE: CONTRACT TERM:	Furnishing Solutions and Related – ESC Region 19 Allied States Cooperative 15-7186 April 7, 2016 Date of award until April 30, 2017 the option to extend in one-year increments annually for an additional four (4) years if agreed to by ASC and Vendor (Extended by Region 19 until April 30, 2018) (Extended by Region 19 until April 30, 2019) (Extended by Region 19 until April 30, 2020)			
FUNDING SOURCE: RFP's ISSUED: RESPONSES: ADVERTISEMENT DATES:	(Extended by Region 19 until April 30, 2021) Various 43 17 El Paso Times: February 10 & February 17, 2016 Washington Post: February 11 and February 18, 2016			
BOARD MEETING DATE:	May 19, 2016			
RECOMMENDED FOR AWARD	APCO Building Specialties, Inc. Best Iron Works El Paso Automated Office and Industrial (HUB) El Paso Automated, LLC *updated as of 2/18/19 Facilities Connection, Inc. (HUB) Contract Associates of El Paso, LLC *updated 3/8/18 G & A Manufacturing *Removed from Contract 3/30/2017 Greatland Construction Indoff, Inc. KD Scholten Company K-Log, Inc. MTZ Refrigeration Hardware Navajo Office Products (HUB) Shelby Distribution, Inc. (HUB) Southwest Décor El Paso Corporation (HUB) Stout Hardwood Floor Company, Inc. Troxell			
TOTAL (estimated)	\$7,000,000.00 / year			

## **EXPLANATIONS:**

Award of this contract will enable ESC Region 19 and its various programs to comply with the new EDGAR (Education Department General Administration Regulations) 2 CFR Part 200 as it relates to the expenditure of federal funds. The evaluation committee utilized a point system with weight factors of 60% pricing, warranty, selection and service, 15% references, 20% vendor responses and 5% for MWBE, HUB, and/or SBE certifications. Blick Art Material's submittal for this RFP was incomplete and did not meet qualifications for evaluation. Red Wing Shoes of Las Cruces did not meet scope of work for this solicitation, hence they were not considered. All awarded vendors price lists and links can be accessed on this award summary under the price list link.

SPECIFICATIONS PROVIDED BY:	Royce Cleveland
	ESC Region 19

**EVALUATION COMMITTEE:** 

Royce Cleveland ESC Region 19

Debra Oropeza ESC Region 19

Martin Camacho ESC Region 19

## Amendments to Award Summary:

\*Indoff, Inc. changed address to list El Paso, Texas office as of May 17, 2016.

\*Facilities Connection will include shipping fee to all quotations as of June 8, 2016.

\*Greatland's Construction Price List was revised to better meet scope of work for this contract as of June 8, 2016.

\*El Paso Automated Office and Industrial Systems, Inc. updated their price/manufacturer list as of August 10, 2016; additional manufacturer added January 3, 2017.

\*HON has withdrawn as a manufacturer from Navajo Office Products as of September 13, 2016.

\*Stout Hardwood Floor Co., Inc. added to their price list on 1/26/2017.

\*Facilities Connection added manufacturers to their price list. 3/29/2017

\*Contract Associates of El Paso, LLC has taken over contract for Facilities Connection, Inc. as of March 8, 2018.

\*HON added as a manufacturer for Shelby Distribution, Inc.4/23/18

\*Indoff, Inc had an amendment to their pricing on 4/22/19

## SPECIAL CONDITIONS, PRICING, AND SERVICES PROVIDED

- 1. Vendor should only respond based on its current business model and product offerings.
- 2. Delivery after receipt of order will be considered. A statement should be included with submittals stating estimated ARO delivery times by manufacturer
- 3. A copy of general liability, auto insurance, and workers compensation naming ESC Region 19 ASC as the certificate holder, not additional insured should be provided with proposals.
- Award basis will be 60% pricing, warranty, selection, and service, 15% references, and 20% vendor responses to the contents of this solicitation and the quality of products to be evaluated and 5% for MWBE, HUB, and/or SBE certifications to be provided.
- 5. Awarded vendors must specify in their responses if they provide installation and any associated costs when permits, labor, and other requirements are required. In the event that minor construction may be required, vendor should provide an R.S. Means coefficient for line estimating to ASC member to comply with audits in conjunction with the City Cost Index for each city work and products are purchased.
- 6. By responding, vendor agrees to provide additional information upon request to any ESC Region 19 member requesting demonstrations or complete details before placing a purchase order.
- 7. Vendors should only bid on parts of the United States they are capable of selling to or selling to and providing installation and maintenance.
- 8. 9 tabs should be attached on the backside with additional information, pricing, and other as it pertains to the questions and requested information contained on pages 1-43.
- 9. All 46 pages in numerical order and should be returned along with the tabs at the very back of each original and the 2 copies. Each tab should include information as per the table of contents and if no exceptions or information is required, just insert the tab and put, "no exceptions" or see page XX on your company letterhead for each tab. These tabs will be where the vendor provides all of their information requested in the proposal document.
- 10. Vendors who sell direct from factory but do not provide installation are encouraged to submit proposals due to many members wishing to provide their own installation with their employees only if installation by ASC members do not impact warranty and any other requirements by the manufacture.
- 11. Value added on this contract will include but not be limited to code compliance by vendors in the areas of ADA, Fire, Security, Health, and Safety.
- 12. R.S. Means Coefficient(if applicable when minor renovation work is provided by vendor? .76 .96 is acceptable.
- 13. Insert coefficient here N/A.

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## **Contact Information:**

## **APCO Building Specialties, Inc.**

Rich Hunter 4737 Osborne Drive El Paso, Texas 79922 P: 915-584-9424 F: 915-833-7587 rhunter@apcoinc.net / apco100@apcoinc.net

Thomas Buck \*updated 4/18/18 President Office: 915-584-9424 Mobile: 915-443-2093 Fax: 915-833-7587 Email: tbuck@apcoinc.net

Michael Hinojos \*updated 4/18/18 Sales Manager Office: 915-584-9424 Mobile: 915-276-5994 Fax: 915-833-7587 Email: <u>mhinojos@apcoinc.net</u>

Services provided are interior doors, exterior doors, security hardware, sectional doors, rolling steel doors, restroom partitions and site survey. APCO will make sure your building is functional, compliant and safe.

### Manufacturers:

Steel Craft, Haley Architectural Doors, Allegion, Srgent – Assa Abloy, Corban Russwin, Stanley Security Solutions, falcon, Yale, Architectural Builders Hardware Mfg., Inc., LCN Door Control Catalog, Stanley Commercial Hardware, National Guard Products, Trimco, Don-Jo, American Specialties, Inc., Best, Phi Precision, Von Duprin

## R. S. Means Coefficient: N/A

### Price List Link attached below:

### Price Link

States Covered: Texas and New Mexico Counties served: New Mexico: Doña Ana, Eddy, Lincoln, Otero, Sierra, Chaves, Grant, Lea Texas: El Paso, Hudspeth, Culberson, Jeff Davis, Reeves, Ioving, Ward

## **Best Iron Works**

Ernesto Silva Carlos Guardado \*updated 6/12/19 1601 E. Missouri Avenue El Paso, TX 79902 915-533-8405 915-539-8238 / Fax: 915-545-2432 bestironco@aol.com / iloya22@elp.rr.com carlosguardado71@yahoo.com

Services provided are wrought Iron, chain link fence, rock walls, canopies and metal stairs. Shipping and handling has been included with pricing provided and all work is installed by Best Iron Works. Beat Iron Works will also provide layout and design when requested.

Manufacturers: Not recorded R. S. Means Coefficient: N/A Price List Link attached below: <u>Price Link</u> States Covered: Texas (El Paso County only)

## El Paso Automated Office & Industrial Systems, Inc. El Paso Automated, LLC \*updated as of 2/18/19

David Vega 11045 Argal Court El Paso, Texas 79935 P: 915-590-1992 vega7777@cs.com / team@elpasoautomated.com

Services provided are space planning and the design of office and industrial space, and office furniture in a fashion that will allow full utilization, providing high density automated in storage applications.

## Manufacturers:

Lyon, Claridge, Nvision, United Chair, Cogan, IMT, Nova, American Seating, Lacasse, Gressco, ASI, JL Industries, Global Partitions, Gared Athletic Workout Equipment, Montel Storage Systems, Sandusky Cabinets, Hanel, Kwik Wall, Portafab, Interlake, Mechoshade **R. S. Means Coefficient: N/A Price List Link attached below:** Price Link

Addendum Approval \* 7/15/19 1/7/20

States Covered: Texas

# Facilities Connection, Inc. (HUB) \*updated price list 3/29/2017

Patricia Holland-Branch 240 E. Sunset El Paso, TX 79922 915-833-8303 Fax: 915-833-2898 www.facilitiesconnection.com / phbranch@facilitiesconnection.com

# Contract Associates of El Paso, LLC \*updated 3/8/18

Maria Griego-Raby/ Sergio Aragon 500 West Overland, Ste. 260 El Paso, Texas 79901 915-642-6808 Fax: 915-642-6870 www.contractassociatesep.com sergioa@contractassociatesep.com / maria@contractassociatesnm.com

Facilities Connection, Inc. is now in its 30th year of business. Services provided are Furnishings / Modular solutions, integration company providing national and international execution of complex furniture, fixtures and equipment (FFE) projects through cloud based technology for managing projects. Offers training and delivery of services and products to specifically Commercial (to include all levels of Higher Education and Healthcare Facilities), City, County, State and Federal Clients.

**Contract Associates of El Paso, LLC** has taken over the existing contract for Facilities Connection, Inc. as Facilities Connection, Inc. has closed their business. Effective 3/8/18

**Manufacturers:** (catalogs provided to Allied States Cooperative) Intensa, Mayline, ESI, EKO, SAFCO, Peter Pepper, Workrite – Ergonomics, ISE \*removed 4/10/18

## Warranty/Guarantee:

All product under this RFP will be new and free from defects unless authorized rehabilitation of existing product is authorized by member. FCI will enforce the manufacturer's warranty.

## **Replacement Process and Turnaround Time:**

The turnaround time for each specific resolution varies and depends on part availability, in transit times, provided at the time of the discrepancy being reported. Mayline Warranty: Limited Lifetime Warranty Intensa Limited Warranty -ESI - will repair or replace any product that is determined to be defective with the same or comparable product after inspection by an authorized representative.

## R. S. Means Coefficient: N/A Price List Link attached below:

<u>Price Link</u> \*updated 4/10/18 \*updated as of 04/20/2020 Falcon Products added 7/10/19, 47% off list price\*

Mayline Catalog: <u>http://www.mayline.com</u>

Intensa Catalog: http://www.intensa.net

ESI Catalog: http://www.esiergo.com

EKO Catalog: http://www.ekocontract.com/files/resources/EKOContractPL12.29R\_2.pdf

### Safeco Catalog:

http://www.safcoproducts.com/products/literature---finish-samples/literature/2015-full-line-catalog-2015fullline

## Peter Pepper Catalog:

http://www.peterpepper.com/price-list#

### Workrite - Ergonomics \*removed 4/10/18

http://workriteergo.com/documentation/other/workrite\_ergonomics\_pricing\_specification\_guide.pdf

#### ISE Catalog \*removed 4/10/18

https://www.ise\_group.com/files/resources/509/file\_1424989865\_PPG2015\_US\_FULL.pdf

Haworth – \*added 4/10/18 http://www.haworth.com/resources/product-info/price-lists

KI – \*added 4/10/18 https://www.ki.com/how-to-buy/price-lists

### States Covered: Arizona, New Mexico, Texas and Colorado \*updated 4/10/18

## G & A Manufacturing, Inc. \*Removed from Contract 3/30/2017

Wayne E. Morse 6587 State Road 21 Keystone Heights, Florida 32656 P: 352-473-6882 F: 352-473-0720 johnnymarshall.g.a@gmail.com / gamanufacturing@bellsouth.net

G & A Manufacturing has been in business since 2004. Services provided are aluminum stairs, landing 7 ramp combination, individual landings, custom landings, and ramps by square foot pricing, walkway/platforms, guardrails, stair towers.

## Manufacturers:

All products are custom made by G & A Manufacturing.

## **Shipping:**

Shipping pricing to be determined on a per job basis. Any required engineering drawings and calculation pricing to be determined on a per job basis.

## **Discount:**

2.5% discount on order totaling \$50,000 or more. 5% discount on orders totaling \$75,000.00 or more.

## Warranty/Guarantee:

G & A Manufacturing, Inc. warrants all products of its manufacturer to be free from defects in the aluminum structure caused by faulty material or poor workmanship and will at its option repair or replace, without charge of any such foods found by examination by G & A Manufacturing to be defective under normal use and service within one year from date of shipment to the buyer, provided G & A Manufacturing is promptly notified in writing upon discovery of such defects. This warranty does not cover damage caused by improper handling in shipping, improper use, installation, overloading accident, neglect or harmful alterations made by others, damage caused by weather conditions and Acts of God.

## R. S. Means Coefficient: N/A

Price List Link attached below:

Price Link

States Covered: All States

## **Greatland Construction**

Robert R. Bernal 8900 Viscount Blvd. Ste. 252, El Paso, TX 79925 915-422-1513 / Fax: 915-590-7086 Robert@greatlandconstruction.net

Services provided are Carpentry and Plaster/Stucco/EIFS. Charge fee % markup from costs is 14%

Manufacturers: Labor and Installation services only.

## R. S. Means Coefficient: N/A Price List Link attached below:

## Price Link

States Covered: Texas

# **Indoff Incorporated**

Kim Gregory <del>11816 Lackland Road</del> 3550 Lee Blvd. Ste-C (as of May17, 2016) <del>St. Louis, MO 63146</del> EL Paso, Tx 79936 P: 314-997-1122 / 915-355-0120 F: 314-558-2659 <u>kim.gregory@indoff.com</u> / <u>julie.frank@indoff.com</u>

Indoff has been in business since 1971. Services provided are distribution of products in Material Handling, Commercial Interiors, Business Products, Promotional Products, Commercial Printing, Appliance and Energy Solutions industries. No standard timeframe form request to delivery; depends entirely on product being requested.

## Manufacturers:

AIS, Arold, Claridge, Cpmpatico, Flexsteel/DMI, Global, Great Openings, Indiana, Intensa, Lacasse & Think Smart, Nvision, OFM, Phoenix safe, Right Angle, Tennsco Industrial, United Chair

R. S. Means Coefficient: N/A Price List Link attached below: <u>Price Link</u> \*updated 9/21/18 <u>Digital 2017</u> \*prices updated as of 3/6/2018 <u>Price Amendment</u> \*updated 4/22/2019

States Covered: All States

## **KD Scholten Company**

Ray Mojica 7365 Remcon Circle, A-106 El Paso, TX 79912 915-833-1452 / 1-800-479-1452 Fax: 915-833-3589 www.kdscholten.com / raymojica@kdscholten.com

KD Scholten Company is a provider of construction specialty products for general contractors, contract management firms, governmental and quasi-governmental agencies. Product lines include, but are not limited to toilet partitions, toilet accessories, fire extinguishers and wall cabinets, wall protection systems, operable partitions, lockers, athletic and playground equipment, visual display boards and any or materials found in Section(s) 5, 7, 8, 9, 10, 11, 12, 12 and 14 of commercial construction plans. Additionally the company operates a retail outlet providing a diverse array of health and barbeque products.

### Manufacturers: (catalogs provided to Allied States Cooperative)

Tell, Claridge, Activar Inc., Global Partitions, Scranton Products, A.R.K. Ramos, Best Sign Systems, Signscape, Salsbury Industries, ASM, Draper Solar Control Shading Systems, Panelfold, Bobrick, Bradley, Inpro, Concord Industries, Inc., ASI Storage, Jacknob Corp.

Exceptions to contract: Division 8 & 10 - Delivery outside of El Paso area will have to be quoted and pricing will depend on material - mileage - weight - and crating if applicable. Some items can be shipped via freight truck. Installation outside El Paso area will have to be quoted and pricing will depend on material - distance - number of man hours needed - hotel and food if required.

### Price Book Exceptions:

Some items do not have a Price Book due to the fact that those items have many variables such as Sizes, Finish, Grade, Style, Color, Mounting Type, Material and Quantities will have to be determined before any pricing can be given. KD Scholten will give a price once all the determining factors have been addressed and accounted for.

### Price List Link attached below:

Price Link \*Prices may increase at least 10% due to tariffs and rise of price on metals. R. S. Means Coefficient: N/A

**States Covered**: Arizona, New Mexico, Texas

# K-Log, Inc.

Lisa Johnson 1224 W 27th Street Zion, Illinois 60099 P: 800-872-6611 F: 847-731-5970 info@k-log.com / accounting@k-log.com / orders@k-log.com / jiml@k-log.com

K-Log's quotation is for a catalog bid only and does not include shipping charges, installation and/or any special services. Shipping charges will be pre-paid and added to the invoice, unless otherwise specified. Any changes may affect your cost.

## Manufacturers:

Please see Price Link

### R. S. Means Coefficient: N/A Price List Link attached below:

Price Link \*updated 8/13/18

States Covered: All States

# **Raul Martinez dba MTZ Refrigeration Hardware**

Raul Martinez / Jaime E. Gandara 3449 Vanderveer El Paso, TX 79938 915-856-1947 Fax: 915-856-7180 <u>mtzrefrigeration@yahoo.com</u> / jaime@bfmep.com

MTZ Refrigeration Hardware offers installation of Toilet Partitions, Various types of Movable Walls, Wall Protection, Cabinets, Lockers, Storage Systems, Fume Hoods, Science Lab Furnishings, Training and Conference Room Furnishings, Customized Door Frames, Metals Division, Furnishings and Division, Doors and Windows, Walk-In coolers and Freezer Manufacturing and Installations of all Items Listed.

## Manufacturers:

All products are custom made by Raul Martinez dba MTZ Refrigeration Hardware.

## R. S. Means Coefficient: N/A

Price List Link attached below:

Price Link

States Covered: New Mexico, Texas

# Navajo Office Products, LLC (HUB)

John Navarette 1200 S. Taylor Amarillo, TX 79101 806-331-1658 Fax: 806-331-9210 www.navajo-office.com / jjnava@navajo-office.com

Services provided are office furniture to include visual display boards, cabinets, lockers, casework, office furnishings, computer lab, science lab furnishings, training and conference room furnishings, and seating. Installation & delivery and design services are also provided.

\***Note**: Navajo Office Products do not refurbish existing modular furniture. They will provide the service to reupholster seating after determination of the condition of the existing seating. Navajo Office Products is proposing the HON Company and Intensa manufacturers for the following:

\*Note: Navajo Office Products does not refurbish existing modular furniture. All of the proposed products are new.

## Manufacturers:

HON, Intensa, it, Inscape Solutions/Office Specialty, Kimball

## Discount:

HON				Tables, Metal Desking &		Select basyx
		Systems &	Vertical & Lateral	Computer Support, Veneer		Branded Seating
Tier	Total Order at List	Peds.	Files/Storage	& Laminate Casegoods	HON Branded Seating	& Tables
1	<u>\$0-\$124,999</u>	71.9%	61.1%	59.1%	59.1%	61.1%
2	\$125 000 ±	73 0%	70.0%	64.2%	64.2%	<u> </u>
Z.	φ120,000 <del>τ</del>	10.070	10.070	04.270	04.270	
			*\/nide	ed by HON M	lanufacturin	Δ
<u>Tier</u>	Total Order at List	Education			lanulacium	y.

 1
 \$0-\$24,999
 59.1%

 2
 \$25,000 +
 61.1%

Effective 9/13/2016

## Intensa

Intensa has provided special discounting for the ASC contract which is 52.775%. Freight is charged on the Essentials Lab product on an order and zip code basis. The Intensa Lab Seating is free freight.

## it

Navajo offers a furniture fast program with product from the "it" catalog. The discount is 40% off of list price and includes installation. Please note, only the furniture in the "it" catalog includes installation in the discount.

## **Kimball Office**

Kimball Office offers 56%-66% discount (negotiable after certain amounts). Please see link below for entire Kimball Office catalog.

## https://www.kimballoffice.com/documents/#CAT=63,107

## Inscape Solutions/Office Specialty

Inscape Solutions/Office Specialty offers Discounts from 57%-56% (negotiable after certain amounts). Please see link below for entire Inscape Solutions/Office Specialty.

http://inscapesolutions.com/company/government/us-local/

# R. S. Means Coefficient: N/A

Price List Link attached below:

## Price Link

States Covered:New Mexico, Texas

# Shelby Distributions, Inc. (HUB)

Spiros P. Ninos 29 A Butterfield Trail El Paso, Texas 79906 P: 915-590-3050 F: 915-590-3080 ccury@expressop.com / sninos@exressop.com / snorwood@expressop.com

Shelby Distributions, Inc. has been in business for over 16 years. Services provided are design, space planning and installation services.

## Manufacturers:

Knoll, Inc., ESI, Jonti-Craft, Bush Business Furniture, 3form, LLC. \* Added 2/19/2018, HON \*Added 4/23/18

## **Discount:**

Knoll, Inc. - Discount varies from 45-% - 64.5% on price list items. Please see link for pricelist and warranty. ESI ergonomic solutions - Discount stands at 50.75 on all ESI branded products. Please see link for pricelist and warranty.

Jonti-Craft - Discount varies from 10%-30%; negotiable for purchase over \$500,000.00. Please see link for pricelist and warranty.

Bush Business Furniture - 57% on Bush Catalog Product. Please see link for pricelist and warranty. 3form, LLC. \* Added 2/19/2018- Discount varies from 43.75%-45% on price list items. Please see link for pricelist and warranty.

HON – See Price Link

## Service Price List:

<u>Service Description</u> Design	Rate Depends on project Scope and requirements	<u>Notes</u> Design rate proposal to be provided and approved by ASC Member prior To any work being conducted
Storage	\$1.75 per sq. ft.	
Installation	Depends on Project Scope and requirements	Please complete the installation quote request from
Project Management	Depends on Project Scope And requirements	

### R. S. Means Coefficient: N/A

### Price List Link attached below:

Price Link \*updated 2/19/2018, 4/23/18, 10/28/19, **7/8/19, 12/9/19, 12/12/19**, 01/31/2020, 04/29/2020, 06/23/2020, 07/07/2020, 07/21/2020, 8/26/2020, 12/14/2020, 1/21/21, 2/2/21, 2/24/21

### States Covered:

All States except for Alaska and Hawaii

# Southwest Decor El Paso Corp. (HUB)

Chris Matthews 10855 Pellicano Drive El Paso, TX 79935 915-594-9240 Fax: 915-594-8816 swdep@sbcglobal.net

Services provided are fully enclosed drive and flush end caps for secure fit and finished appearance. Rack & Pinion gear system allows for louvers to rotate smooth and easily. Reversible head rail for right or left installation. Low friction wheels for ease of operation, heavy duty operating mechanisms, galvanized steel end caps for enclosed head rail ends, self-aligning carriers, standard chain and cord controls.

### Manufacturers:

Graber Classics, Graber G-71

## Warranty:

One year full warranty on parts and labor. Pricing to include measurement, hardware, installation, and one year warranty. Reference: G71Vertical Blinds or comparable.

Front Stage to be fabricated using Frankel 25 oz. velour. Double fullness, grommets 12" on center with side hemmed to be 1 1/2", single 6" bottom hem, 4" top hem using 3 1/2" jute webbing and 12" overlaps with 1/2 width turned back. Seams to be surged, bottom hem to have chain weights sewn in a sleeve and attached to inside top of hem on drape.

Cyclorama to be Frankel Nassau Chevron Repp Black. Double fullness, grommets 12" on center with side hems to be 11/2", single 4" hem, 4" top hem using 3 1/2" jute webbing. Seams to be surged.

DISCOUNTS FROM RETAIL PRICE LIST FOR S & K Theatrical or better manufacturer S & K Theatrical Draperies are specified. 30% discount\*\*

Turnkey hourly rate to install stage curtains (per job, not per person) \$22/ hour.

## R. S. Means Coefficient: N/A

Price List Link attached below:

Price Link

States Covered: New Mexico, Texas

# Stout Hardwood Floor Co., Inc.

Bary Stout PO BOX 16650 Las Cruces, NM 88004 P: 575-527-4143 F: 575-541-1447 www.stout-hardwood-floors.com / bstout@stouthardwood.com

Services provided are athletic floors, (gym floors, dance, weight room), stages, and multi-purpose floor surfaces to include: floor repair, replacement, sanding and finishing. Gameline Striping, logo and Lettering Installation Maintenance Instruction, Presentations, and Floor Evaluation Volleyball sleeve and install, cover plate and install and cover plate oversized and install. **\*updated 1/26/2017** 

Stout has access to all manufacturers' flooring systems to acquire materials for repair work. We have inhouse graphic services for gym floor court designs.

## Manufacturer:

**Robins Sport Surfaces** 

## Warranty/Guarantee:

All new flooring systems are warranted for 1 year material and labor.

Defective product or quality issues will be addressed and settled within 24 hours and the work scheduled at the convenience of the member.

Quality guarantee is offered on all products and services "Stout Hardwood Floor Co., Inc. Subcontractor, hereby guarantees all work performed and material and equipment furnished under the contract documents against defect due to faulty or defective materials or workmanship, or failure of the work to conform to the contract documents as it appears within a period of one year (1) from the date of substantial completion of the completed work by the Owner and/or Architect".

### Warranty Information:

New floor system materials are warranted by the manufacturer through Stout Hardwood Floor Co., Inc. and labor is warranted by Stout Hardwood Floor Co., Inc. for 1 year. Extended warranties are available.

Stout uses in house employees for all work. In the event we use a subcontractor, our terms are net 30.

Stout Hardwood Floor Co., Inc. is trained and highly experienced in wood and synthetic sports floors, stages and multi-purpose floors. In addition to new flooring installation, wood and synthetic flooring resurfacing and maintenance is an integral and important part of our business.

All pricing complies with state and local requirements.

## R. S. Means Coefficient: N/A

## Price List Link attached below:

### Price Link

\*price link updated 1/26/2017 \*05/13/2019, 2/12/21

### States Covered:

Arizona, Colorado, New Mexico, Texas

**Troxell Communications, Inc.** 

Michael Fabio 11024 Montgomery Blvd NE # 298 Albuquerque, New Mexico 87111 P: 505-266-0608 / 800-578-8858 ext 4121 F: 505-266-5492 / 800-589-5393 desiree.flanagan@trox.com

Troxell Communications, Inc. has been in business since 1992. Services provided are Design, Installation/Integration, Customer Services and Technology for web-based customer service program.

## Manufacturer:

Please see Price Link

## Warranty:

Different manufacturers have different warranties and Troxell with honor and implement those policies on behalf of you the customer; however, if the manufacturer does not have an initial failure policy, the following with be in effect through Troxell Communications.

If a product fails within 15 days of date on invoice, Troxell Communications will make arrangements for the product to be picked up on a call tag by the appropriate shipper to bring back to our facilities for repair. Once repaired, Troxell Communications will return the product to the customer. If not repairable, a replacement will be issued. If a product fails outside the manufacturer's warranty, Troxell communications will provide the customer with the closest warranty repair center.

## **Discount:**

Varies from 1% - 30 % on listed manufacturers. Please see links for discounts and pricing.

## R. S. Means Coefficient: N/A

### Price List Link attached below:

Price Link

Product listing available at web site: www.http://www.trox.com/products.htm

### States Covered:

All States

Approved by: (Armando Aguirre- Executive Director) Date:

March 9, 2017 March 20, 2018 February 22, 2019 March 10, 2020